



Rio Alto Water District

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September 17, 2024

Billing Updates: Billings for the period 7/3/24 through 9/3/24 were mailed out on September 3, 2024 and are due and payable by October 9th to avoid delinquent charges. Unpaid accounts for the billing period 5/3/24 through 7/3/24 will be subject to 24 Hour Notices on October 7th and shutoffs effective October 8th. To avoid additional charges please bring your delinquent accounts current. Availability lot billings for the period 7/1/24 through 9/30/24 will be mailed out on September 30th with a due date of November 5th. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. We continually receive many calls from customers who pay their bills through bill pay and don't understand why they have received a delinquent charge. Be advised when you go through your bank and use bill-pay they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2023. As of September 15, 2024, the new season to date totals compare with the previous two years as follows:

Year	Sept. 15th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
23/24	32.09	33.43	95%	64.55
22/23	40.92	33.39	122%	43.02
21/22	19.75	33.34	59%	139.49

Consumption for the period 7/3/24 – 9/3/24 is 17.76% lower than 2013 consumption for the same period and year to date consumption is 27.2% lower than the year-to-date totals for 2013.

District Elections: We will be having an election this November in the General Election. The candidates are Richard Brubaker, Peter Suggs, Louise Wilkinson and Clay Lowrey.

Maintenance Issues: The field crew had to pull the pump at Lift Station #5, located on Antelope Creek, in order to de-rag the pump. The pump was full of disposable wipes. **AS A REMINDER, DO NOT FLUSH ANYTHING DOWN YOUR TOILETS OTHER THAN HUMAN WASTE** and toilet paper. Even if the packaging says they are biodegradable, wipes should never be disposed of through the wastewater system. Wipes cause blockages that affect our pumps and your piping. These repairs can be costly to both the District and the homeowner. The District will be having a paving contractor out to pave any patches in the roads that we are responsible for. It is the homeowner's responsibility to keep the meter boxes free from landscape encroachments.

Outdoor watering: Be sure to reduce your outdoor watering to compensate for the lower temperatures and shorter days. This will save you money and conserve water as well.

Board Meeting Date: The Board Meeting for October will be held on October 16, 2024, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.