



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

September 26, 2023

!VERY IMPORTANT!

Income Survey: By now you should have received the Household Income Survey Form from Rural Community Assistance Corporation (RCAC) along with the postage paid return envelope. Please pass the word in the community encouraging residents to respond to the survey. If you are a landlord, please encourage your tenants to respond to the survey. The survey will be returned to RCAC and all information is **strictly confidential**. Respondents are to be only residents of the property, not non-resident owners. It is very important that you respond to the survey honestly and promptly. If you have any questions regarding the Income Survey, please do not hesitate to call Martha Slack, General Manager, Rio Alto Water District at (530)347-3835, E-mail: mslack@rawd.org or Samantha van Breukelen, Small Utility Project Manager I, RCAC (760) 996-3202, E-mail: svanbreukelen@rcac.org. Thank you in advance for your responses.

Billing Updates: In accordance with SB998, delinquent water bills for the period 5/3/23 through 7/3/23 will be subject to 24 hour notices on October 9, 2023 and those that remain unpaid will be **locked off for non-payment on October 10, 2023**. New billings for the period 7/3/23 through 9/5/23 were mailed on September 5th and are **due before October 12, 2023**, to avoid delinquent charges. Quarterly lot billings for period 06/30/23 through 9/30/23 will be mailed out on September 29, 2023, and need to be paid by November 7, 2023, to avoid delinquent charges. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: As of September 25, 2023, our current season to date precipitation is 40.92 inches, which is 122% of the normal season to date of 33.39 inches. Shasta Lake is 43.02 feet from the crest. The September levels compare with the previous two years as follows:

Year	September 25 Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
22/23	40.92	33.39	122%	43.02
21/22	19.75	33.34	59%	139.49
20/21	14.19	33.26	43%	169.12

Board Meeting Date: The Board Meeting for September is changed to October 4, 2023, at 6:30 p.m. at the District Board Room. The Board Meeting for October will be held on Wednesday October 18, 2023, at 6:30 p.m. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.