



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

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**September 23, 2019**

**Billing Updates:** Meter billings for the period 07/3/19 through 09/03/19 were mailed out on September 5, 2019. Payments need to be received by the District on or before 10/8/2019 to avoid delinquent charges. Availability lot billings will be mailed out on September 30, 2019 and will be due the 1<sup>st</sup> week in November. Payments can be made by check or cash and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Customers can sign up for auto draft payments by completing the form found on our website or at the District office.

**Drought:** As of September 23, 2019, the season to date precipitation of 44.34 inches has exceeded the normal season to date of 34.45 inches by 9.89 inches. Lake Shasta level is 39.38 feet from the crest, down 13.16 feet from what was reported last month. The current discharge from Shasta Lake is 6,245 cfs. Consumption for the period 7/3/19 through 9/3/19 remained 27.4% below consumption for the same period in 2013. The year to date comparison is still 27.1% below 2013 numbers. Kudos to the community on smart watering choices. Over 100 courtesy letters were mailed to customers with unusually high consumption suggesting they look for leaks. Turf removal rebates can still be found at [turf@saveourwaterrebates.com](mailto:turf@saveourwaterrebates.com).

**PG&E Public Safety Power Shutoff:** Remember to sign up for alerts from Rio Alto Water District at [Rawd.org](http://Rawd.org). This process of signing up is simple using the following instructions:

1. Go to website [www.RAWD.org](http://www.RAWD.org)
2. Select the signup for alerts box on the right-hand side
3. Enter your name
4. Choose your method to receive alert (either email or text message)
5. Confirm that you are not a robot
6. Select: Subscribe

If you do not have internet or a cell phone, you can be placed on a manual call list at the District. You will need to call the District with your information. We will make every attempt to contact you before the power goes out. If and/or when PG&E enforces a Public Safety Shutoff it will be imperative that the District enforce **EMERGENCY WATER RESTRICTIONS**. As soon as we are notified by PG&E of a potential power outage, we will alert our customers through our website alert system. Rio Alto will need to maintain enough water in our tanks for health and safety and **especially for fire suppression. Each resident will be required to turn off all outdoor water systems** until the power outage has been resolved. Familiarize yourself with your sprinkler controls before we enter an event so you will not be penalized for not adhering to the restrictions. In response to the PG&E Public Safety Power Shutoff Program, generators are in a huge demand right now and most sizes are backordered by 20 to 24 weeks. The District has installed a generator at the office and will be onsite working when the power is shut off.

**Board Meeting Date:** The October Board Meeting will be held on Wednesday, October 16, 2019 at 6:30 pm at the District Board Room. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at [www.rawd.org](http://www.rawd.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.