



Rio Alto Water District

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October 25, 2024

Billing Updates: Metered billings for the period 9/3/24 through 11/4/24 will be mailed out on November 4th and will be due on or before December 11th to avoid delinquent charges. Lot availability bills were mailed out on September 30th and are due on or before November 5th to avoid delinquent charges. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. We continually receive many calls from customers who pay their bills through bill pay and don't understand why they have received a delinquent charge. Be advised when you go through your bank and use bill-pay they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2024. As of October 23, 2024, the new season to date totals compare with the previous two years as follows:

Year	Oct. 23rd Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	0.04	1.24	3.5%	75.50
23/24	0.34	1.17	29%	50.36
22/23	0.00	0.48	0%	143.17

NOAA is predicting a mild and short La Nina which usually computes to average rainfall for the north state.

District Elections: Remember to vote in the General Election. Candidates for the District Board of Directors are Richard Brubaker, Peter Suggs, Louise Wilkinson and Clay Lowrey.

Maintenance Issues: Rolling into winter, our wastewater lift stations work overtime to deal with increased inflow and infiltration due to rain. It is imperative that you **DO NOT FLUSH ANYTHING DOWN YOUR TOILETS OTHER THAN HUMAN WASTE** and toilet paper. Even if the packaging says they are biodegradable, wipes should never be disposed of through the wastewater system. Wipes cause blockages that affect our pumps and your piping. These repairs can be costly to both the District and the homeowner. If you see District personnel working out in the road, please use caution when passing them. We will be doing some sewer patch repairs on Rio Alto Drive. The District will be having a paving contractor out to pave any patches in the roads that we are responsible for.

Outdoor watering: Be sure to reduce, if not shut off, your outdoor watering to compensate for the lower temperatures, shorter days and potential rain. State law prohibits outdoor watering within 48 hours of a significant rain. This will save you money and conserve water as well. While doing annual pruning, remember it is the homeowner's responsibility to keep the meter boxes free from landscape encroachments.

Board Meeting Date: The Board Meeting for November will be held a week early, on November 13th at 6:30 p.m., at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.