



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: [www.rawd.org](http://www.rawd.org)

October 22, 2019

**Billing Updates:** Availability lot billings were mailed out on September 30, 2019 and need to be paid on or before November 5, 2019 to avoid delinquent charges. Metered billings for the period 09/03/19 through 11/04/19 will be mailed out the first week in November. Payments can be made by check or cash and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Customers can sign up for auto draft payments by completing the form found on our website or at the District office.

**Drought:** The new water year begins October 1<sup>st</sup> every year. As of October 22, 2019, the season to date precipitation is 0.09 inches with a normal average season being 1.13 inches. Lake Shasta level is 44.92 feet from the crest, down 5.54 feet from what was reported last month. The current discharge from Shasta Lake is 8,788 cfs. Now is the time to consider reducing your outdoor watering timers with the cooler weather and shorter daylight hours of Fall. Turf removal rebates can still be found at [turf@saveourwaterrebates.com](mailto:turf@saveourwaterrebates.com).

## **PG&E Public Safety Power Shutoff:**

The District would like to thank all our customers for adhering to the emergency water restrictions during the PG&E Public Safety Power Shutoff. The shutoff lasted 42 hours for the District facilities and the water consumption was comparable to winter water demand. The tanks dropped approximately 8.3 feet in the 42 hours we were shut off. The field crew transferred the generators to and from lift stations to accommodate pumping of sewage to the wastewater treatment plant to avoid sewage overflows. The District has ordered two additional portable generators and one very large generator for Well#5. The portable generators should ship in November, but the large generator will not be received until January. Currently 182 customers have signed up for our website alerts. We hope the alerts were helpful to those customers. If you haven't already done so you can sign up for alerts on our website at [RAWD.org](http://RAWD.org). Customers without computers or cell phones are encouraged to contact the District to be placed on a manual call list. The District office has a generator and will be open for business during power shutoffs. Let's take this one step further; if you have neighbors who are elderly or housebound please make an effort to check on them. As a reminder, if and/or when PG&E enforces a Public Safety Shutoff it will be imperative that the District enforce **EMERGENCY WATER RESTRICTIONS**. Rio Alto will need to maintain enough water in our tanks for health and safety and **especially for fire suppression**. **Each resident will be required to turn off all outdoor water systems** until the power outage has been resolved. Familiarize yourself with your sprinkler controls before we enter an event so you will not be penalized for not adhering to the restrictions

**Board Meeting Date:** The November Board Meeting will be held on Wednesday, November 20, 2019 at 6:30 pm at the District Board Room. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at [www.rawd.org](http://www.rawd.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.