



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: [www.rawd.org](http://www.rawd.org)

**!HAPPY HOLIDAYS FROM THE STAFF AT RIO ALTO WATER DISTRICT!**

November 20, 2025

### **Billing Updates:**

| Billing Periods                         | Due Dates             | Actions                                |
|---|-----------------------|--|
| Delinquent Metered Bills 7/3-9/3/25     | 24hr Notices Dec. 8th | Lock Offs December 9th                 |
| Current Metered Bills 9/3/25 – 11/4/25  | Due Dec. 8th          | Delinquent Charges assessed Dec. 9th   |
| Availability Lots Qtr. 7/1/25 - 9/30/25 | Were due by Nov 5th   | Delinq. Charges were assessed Nov. 6th |

Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Be advised that when you go through your bank and use bill-pay, they deduct it from your account and a third party issues checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

### **Water Conditions:**

The 24/25 Water Year ended on September 30<sup>th</sup> at 110% of the average with 39.90 inches of rain. The new year, which began October 1, 2025 compares with the last two water years as follows:

| Year  | Nov.16th<br>Precipitation<br>Received | Average<br>Precipitation<br>to Date | Percent of<br>Average | Shasta Lake feet<br>from Crest |
|-------|---------------------------------------|-------------------------------------|-----------------------|--------------------------------|
| 25/26 | 6.50                                  | 3.57                                | 182%                  | 77.32                          |
| 24/25 | 1.62                                  | 3.81                                | 42%                   | 81.48                          |
| 23/24 | 2.40                                  | 3.69                                | 65%                   | 54.50                          |

Shasta Dam is currently releasing 3,369cfs.

**Save Money!!:** All residents should have their outdoor irrigation systems turned off by now. This will save water and money!! If you have outdoor exposed pipes and valves, we recommend that you insulate them in preparation for winter temperatures. It is also very important that residents know the location of their shut-off valves in the event of water emergencies.

**Notice to Contractors:** Water and sewer connection fees will be increasing January 1, 2026. If you plan on building within 6 months you might consider completing your application with payment before January 1<sup>st</sup> to save money.

**Repairs/Maintenance:** We are still waiting on the major repairs to be started on Dinghy. Please have respect for the workers in the road, slow down and follow traffic control instructions.

**Please sign up for Alerts from Rio Alto Water District.** Our alerts can give you advance warnings on PSPS events, status of water/sewer line repairs, updates on current disasters, and boil water notices. Just go to [www.RAWD.org](http://www.RAWD.org) and sign up!

### **Board Meeting Date:**

The Board Meeting for December will be held on Wednesday, December 17th 19th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.RAWD.org](http://www.RAWD.org) /Agendas/News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the POA.