



Rio Alto Water District

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November 22, 2021

Billing Updates: Metered billings for the period 09/02/21 – 11/02/21 were mailed out on 11/2 and are due and payable by December 6th. Availability lot billings will be going out on December 30th. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The state water year begins October 1st every year. As of November 18, 2021 the season to date precipitation was 8.16 inches, with the normal average season to date being 3.69 inches. That puts us 221% above the average, however it is just a drop in the bucket to our existing drought conditions. Shasta Lake level remains at 172.78 feet from the crest, up only 11.70 feet from the level reported last month. In comparison, November of 2020 the lake was 107.75 feet from the crest and in November of 2019, the level was 50.15 feet from the crest. We have a long way to go. Consumption for the period 09/02/21 through 11/02/21 was down 19.8% compared to the same time period in 2013. The year-to-date totals are 17.9% lower than the year-to-date totals in 2013. **All outdoor irrigation should be off now- it will save you money and conserve on water.**

Shut-off valves: Most of the newer homes have a shutoff valve located outside of their meter box which was supplied by the District at the time of meter installation. In our connection standards we highly recommend placing a shutoff valve one foot outside of the meter box. Take a moment to locate your shutoff valves. In the event of a water line break you can prevent a lot of damage by shutting the water off quickly. If you do not have a shutoff valve outside of the meter, we recommend you have one installed. We prefer that customers do not attempt to shut off their water at the meter. A special wrench is required and if done improperly the corp stop can be easily broken. If you have scheduled work to be done, please try to coordinate with the District during working hours and we will secure the water for you.

Tank Rehabilitation: The District has recently signed a contract with Superior Tank Solutions to rehab the interiors of tanks 1A and 2A. If your live on River View near Tank 1A you may experience some construction noise for a period of time and we apologize in advance for this inconvenience. They will do everything possible to minimize this noise.

Board Meeting Date: The Board Meeting for November will be held on November 17, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.