



Rio Alto Water District

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November 21, 2019

Billing Updates: Metered billings for the period 09/03/19 through 11/03/19 were mailed out on 11/5/19 and need to be received by December 10th to avoid delinquent charges. Payments can be made by check or cash and credit card payments can be made on our website at www.RAWD.org. Customers can sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The new water year begins October 1st every year. As of November 21, 2019 the season to date precipitation is 0.09 inches with a normal average season being 4.76 inches. Lake Shasta level is 50.15 feet from the crest, down 5.23 feet from what was reported last month. The current discharge from Shasta Lake is 4,735 cfs. Now is the time to consider reducing your outdoor watering timers with the cooler weather and shorter daylight hours of Fall. As a reminder, it is prohibited to water within 48 hours of a significant rain event. Consumption for the period 09/03/19 through 11/3/19 was 23% lower than 2013 figures for the same period. The year to date consumption is 24% lower than the year to date consumption for 2013. Kudos to the community for keeping their consumption 24% below 2013 numbers even while increasing the number of water users by 78. Turf removal rebates can still be found at turf@saveourwaterrebates.com.

PG&E Public Safety Power Shutoff:

In November, the District received the two portable generators ordered back in July. This was a great help in our most recent power outage. Our 500kW generator is not scheduled to arrive until January of next year so we still need to adhere to emergency water restrictions during the PG&E Public Safety Power Shutoffs. The most recent shutoff lasted about 27 hours and we were more prepared than with the last two outages. It is a challenge to get accurate notifications from PG&E and confirmation of proposed versus actual shutoffs. The District attempts to notify our customers through our alert system. If you haven't already done so you can sign up for alerts on our website at RAWD.org. Customers without computers or cell phones are encouraged to contact the District to be placed on a manual call list. The District office has a generator and will be open for business during power shutoffs. Let's take this one step further; if you have neighbors who are elderly or housebound please make an effort to check on them. As a reminder, if and/or when PG&E enforces a Public Safety Shutoff it will be imperative that the District enforce **EMERGENCY WATER RESTRICTIONS**. Rio Alto will need to maintain enough water in our tanks for health and safety and **especially for fire suppression. Each resident will be required to turn off all outdoor water systems** until the power outage has been resolved. Familiarize yourself with your sprinkler controls before we enter an event so you will not be penalized for not adhering to the restrictions

Board Meeting Date: In an attempt to avoid the holiday rush, the December Board Meeting will be held one week early on Wednesday, December 11, 2019 at 6:30 pm at the District Board Room. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.