



Rio Alto Water District

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May 20, 2025

Billing Updates: New Metered billings for the period 03/03/25 through 05/02/25 were mailed out on May 2, 2025, and are due by June 9th to avoid delinquent charges. In accordance with SB998, **unpaid accounts for the billing period 01/03/25 through 03/03/25** will be subject to **24 Hour Notices on Monday, June 9th and shut-offs on Tuesday, June 10th**. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2024. As of May 18th, 2025, the new season to date totals compared with the previous two years as follows:

Year	May 18th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	36.53	31.38	116%	13.06
23/24	31.31	31.61	99%	5.47
22/23	39.01	31.26	125%	3.4

Shasta Dam releases are currently 8,522cfs. The snow survey held on May 1st reported the statewide average to be 62%.

Please sign up for Alerts from Rio Alto Water District. We are hoping to get 100% enrollment on Rio Alto Water District's Alerts System. Our alerts can give you advance warnings on PSPS events, status of water/sewer line repairs, updates on current disasters, and boil water notices. Just go to www.RAWD.org, SELECT Sign up for alerts; ENTER your name; CHOOSE method of alert (email or text message); ENTER either your email address or cell phone number; CONFIRM you are not a robot; SELECT subscribe.

Sewer cleaning and TVing: Our field crew will be cleaning and TVing our sewer lines for an extended period of time. Please slow down and use caution when passing our operators in the street. You could experience a sewer smell in your home during that cleaning, and it is recommended to just run water through your sewer system to mitigate the smell. You may also experience air or "burping" in your toilets which will dissipate after the cleaning is complete. Thank you for your patience during this procedure.

Outdoor Irrigation: As you prepare to resume outdoor irrigation, please check for leaks, broken sprinkler heads and adjust your timers to appropriate times consistent with weather conditions. This process will save water as well as money!

Board Meeting Date: The Board Meeting for June will be held on Wednesday, June 18th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.