



Rio Alto Water District

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May 21, 2024

Metered Water & Wastewater Rate Increases Effective 3/3/24: In accordance with the Public Hearing held on January 17, 2024, and in the absence of a majority written protest the District has moved forward with the 5 year rate increases for water and wastewater as proposed in the Water & Wastewater Rate Study 2023 prepared by Bartle Wells Associates. The first-year effective date was remain as March 3, 2024, with the following 4 year increases will be effective January 1st each year. The approved rates and effective dates can be found on our website at Rawd.org under Customers Service/Rates & Policies/Relevant Documents. Resolutions 03-24 and 04-24 passed at our May Board Meeting and connection fees will be increasing August 1, 2024 and then each January 1st for the following 4 years. If you are planning on building you might want to consider applying for and paying for your connection fees prior to August 1st.

Billing Updates: Metered billings for the period 3/3/24 through 5/3/24 were mailed out on May 3, 2024 and are subject to delinquent charges if not paid by June 10, 2024. In accordance with SB998, unpaid billings for the period 1/3/24 through 03/3/24 will become subject to **lock-offs** scheduled for **June 11, 2024**. 24-hour notices will be posted on June 10th and lock offs will be proceed at noon on **June 11, 2024** if payments are not received. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2023. As of May 19, 2024, the new season to date totals compare with the previous two years as follows:

Year	May 19th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
23/24	31.31	31.61	99%	5.47
22/23	39.01	31.26	125%	3.40
21/22	17.95	31.43	57%	120.34

The statewide average snow level in May is reported at 87% of the average.

Cell Tower Updates: T-Mobile will be installing an antenna our Verizon cell tower located in Tract#1017. The tentative date for completion will be July 1, 2024. This will provide an additional carrier with coverage in our area.

Summer is fast approaching: Be sure to check your irrigation systems for leaks. Make sure you adjust your timers to weather appropriate times. Most watering over 20 minutes becomes runoff in our poor soil types. You might find more success in watering 5 or 10 minutes twice a day. Do not water during the hottest times of the day, preferably water in the early evening or morning hours. This will save you money and protect your landscape.

Board Meeting Date: The Board Meeting for June will be held on June 19, 2024, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.