May 23, 2023

Billing Updates: Unpaid balances for the 1/3/23 -3/3/23 billing period are scheduled for lock off on June 6, 2023. 24 hour notices will be posted on the 5th. New billings for the period 3/3/23 through 5/3/23 were mailed out on May 3, 2023 and are subject to delinquent charges if not paid by June 6, 2023. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

<u>Drought:</u> As of May 16, 2023, our current season to date precipitation is 39.01 inches, which is 125% of the normal season to date of 31.26 inches. Shasta Lake is 3.40 feet from the crest. The statewide snowpack assessed on May 14, 2023, shows the average to be 295% of the normal. The new totals beginning October 1st and comparisons are as follows:

Year	May 16th Precipitation	Average Precipitation	Percent of Average	Shasta Lake feet from Crest
	Received	to Date	Average	Hom Clest
22/23	39.01	31.26	125%	3.40
21/22	17.95	31.43	57%	120.34
20/21	13.27	29.80	48%	89.29

Consumption for the period 3/3-5/3 is 34.3% lower than 2013 consumption for the same period. Year-to-date consumption is 21.1% lower than the year-to-date for 2013. NOAA is currently on El Nino watch.

<u>Income Survey:</u> Due to what the District feels is erroneous information from the Census Bureau, Rio Alto may be having an income survey performed in the District. The Census claims that the median household income in Lake California is \$88K- which is higher than the state average. We have respectfully challenged this, but our only course of action may be to perform an income survey. This highly affects our ability to successfully obtain grants for infrastructure.

Rate Studies being prepared for Water and Sewer Enterprises: RAWD is currently having rate studies prepared by Bartle Wells and infrastructure assessments being prepared to evaluate the life of our infrastructure. It is necessary for your rates to include future funding for infrastructure rehab and replacement.

<u>Tips for resuming outdoor watering:</u> Be sure to test your sprinkler systems before turning on to ensure no pipes were damaged in the freezing temperatures, look for broken sprinkler heads and adjust to avoid runoff.

Board Meeting Date: The Board Meeting for June will be held on Wednesday, June 21, 2023, 2023, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.