



Rio Alto Water District

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March 20, 2026

Billing Updates:

Billing Periods	Due Dates	Actions
Delinquent Metered Bills 11/4/25-1/02/26	24hr Notices April 13th	Lock Offs April 14th
Current Metered Bills 01/02/26-03/3/2026	Will be due April 7th	Delinq. Charges will be assessed April 8th
Availability Lots Qtr. 12/31/25 – 03/31/26	Will be due May 5th	Delinq. Charges will be assessed May 6th

Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Water Conditions:

The new year, which began October 1, 2025 compares with the last two water years as follows:

Year	March 17th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
25/26	25.78	26.08	98%	18.45
24/25	34.46	26.36	131%	22.74
23/24	26.35	25.65	103%	24.00

Shasta Dam is currently releasing 3042cfs.

Rate Increases: Year three of the 5-Year rate increases became effective January 2, 2026, in accordance with Resolutions 01-24 and 02-24. (New rates can be found on the website at www.RAWD.org)

Wetland Key Card entry Update: We had to purchase a new key card system which will be installed by the end of this month. Our old system was not supported any longer and we did not have the ability to expand past 600 users. Many residents seem to enjoy the wetlands and walking trails. Customers with existing cards will need to come to the District Office to exchange their old card for a new card. There is no charge to any customer with a valid card. We are hoping to run parallel systems for 1 month. Signs will be posted at the wetlands and at the office to facilitate a smooth transition.

Outdoor Sprinkler Systems: Many residents will begin to turn on their sprinkler systems. We ask that you manually test your sprinklers before putting them online. For example, I tested my sprinklers yesterday and found that a sprinkler had been run over by the lawnmower and I also had a cracked valve- most likely caused by a freeze and age. Use best practices by setting your timers for less time and more frequency to obtain the best results and avoid wasteful runoff.

WWTP Tour: A tour of our Wastewater Treatment Plant will be held on April 17th at 9:00 a.m. If interested in participating, please sign up at the District Office.

Board Meeting Date:

The Board Meeting for April will be held on Wednesday, April 15th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org /Agendas/News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the POA.