



Rio Alto Water District

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March 24, 2025

Billing Updates: New Metered billings for the period 01/03/25 through 03/03/25 were mailed out on March 3, 2025 and are due on or before April 7th to avoid delinquent charges. Availability lot billings for the period 04/01/25 through 06/30/25 will be mailed out on 03/28 /25. In accordance with SB998, **unpaid accounts for the billing period 11/03/24 through 01/3/25** will be subject to **24 Hour Notices on Friday April 11th and shut offs on Monday April 14th**. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2024. As of March 22, 2025, the new season to date totals compared with the previous two years as follows:

Year	March 22nd Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	34.47	26.76	129%	21.95
23/24	26.35	25.65	103%	24.00
22/23	24.97	24.64	101%	68.76

Shasta Dam releases are currently 15,636cfs. The snow survey held on March 5th reports the statewide average to be 79%. This average does not include the most recent storms which should bring the percentage up.

Sewer cleaning and TVing: Our field crew will be cleaning and TVing our sewer lines for an extended period of time. Please slow down and use caution when passing our operators in the street. You could experience a sewer smell in your home during that cleaning and it is recommended to just run water through your sewer system to mitigate the smell. You also may experience air in your toilets. Again, this is easily eliminated by flushing your toilets several times. Thank you for your patience during this procedure.

Outdoor Irrigation: Spring is upon us and residents will soon begin using their outdoor irrigation systems. Please test your irrigation systems before permanently turning them on. Check for leaks, broken sprinkler heads and adjust your timers to appropriate times consistent with weather conditions. This process will save water as well as money!

Board Meeting Date: The Board Meeting for April will be held on Wednesday, April 16th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.