



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

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March 21, 2022

Billing Updates: DELINQUENT CHARGES HAVE BEEN REINSTATED EFFECTIVE JANUARY 1, 2022.

Metered customers were billed for the period 01/3/22 to 3/3/22 on March 3, 2022, and are due and payable by April 6, 2022 to avoid delinquent charges. All Customers that have not paid their water bills for the previous billing period 11/2/21 through 01/2/2022 and have not signed a payment arrangement contract with the District will be receiving 7 day shut off notices by March 28th for a shutoff date of April 6, 2022. The water shutoff moratorium expired on December 31, 2021. We do not want to discontinue your water service. We ask that you contact us as soon as possible to set up a payment contract. Payment contracts need to be signed by both renters/owners and the District. Delinquencies must be paid within 12 months and all other billings must be kept current within that year. If a customer fails to comply with any amortization schedule, deferral or short-term payment arrangement, the service may be discontinued within 5 days after the District posts a final notice to disconnect service in a prominent and conspicuous location at the property. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The severity of the drought can be seen in March's last three years of precipitation and lake levels:

Year	March Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
2022	14.97	26.08	57%	127.39
2021	13.27	27.65	48%	90.42
2020	15.71	27.48	57%	27.48

This drought is very serious, and you should plan on mandatory water conservation. Water consumption for the period 01/03/22 through 03/03/22 was 29.6% above consumption for the same period in 2013. This is not a good start for the year. Spring is coming and residents will be turning their sprinklers back on. Please take the time to check your irrigation system for leaks and missing heads. We are still awaiting word on whether the turf removal reimbursement plan will be funded, but as soon as we know we will advise you. Visit saveourwater.com for conservation ideas and water-wise techniques or stop by the District for literature on water saving and drought resistant plants.

Field Crew Projects: The field crew will be installing two more sewer line patches on River View Drive and we ask that you please slow down and drive safely near our personnel and equipment.

Wetlands Update: If the District receives another report of dogs off leash, we will have no choice but to close and lock the wetlands indefinitely. Many people enjoy walking the wetlands trails and it is very disappointing that failure to follow the rules by a few can impact the privileges of the rest.

Board Meeting Date: The Board Meeting for April will be held on Wednesday, April 20, 2022, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.