



Rio Alto Water District

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March 20, 2020

Covid-19 Updates: As an essential service provider, Rio Alto Water District will be open during the Shelter in Place Order to provide water and sewer services to our customers. We have locked the doors to our lobby to provide social distancing for the safety of our customers and staff. The District will try to keep our customers informed through our alert system. If you have not signed up to receive alerts yet, go to Rawd.org to subscribe. Payments will be accepted through the mail slot in the door, at the website from your computer or phone, or through the mail. Office personnel and field crew can be reached by phone. Effective immediately and in response to the inevitable economic hardships, the District will be suspending delinquent charges and lock offs for nonpayment until further notice. Please stay safe, we are all in this together. **PLEASE DO NOT FLUSH ANYTHING OTHER THAN TOILET PAPER DOWN YOUR TOILETS. BABY WIPES AND PAPER TOWELS CAN CAUSE SEWER LATERAL PLUGS AND CLOG OUR PUMPS LEADING TO SEWER OVERFLOWS AND COSTLY REPAIRS TO THE HOMEOWNER AND THE DISTRICT!**

Billing Updates: Metered billings for the period 1/3/20-3/3/20 were mailed out 3/5/20. Availability lot billings for the period 1/1/20 through 3/31/20 will be mailed out the first week in April. Payments can be made by check or cash and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The new water year begins October 1st every year. As of March 19, 2020, the season to date precipitation is 15.71 inches with a normal average season being 27.48 inches (43% below the average). Lake Shasta level is 36.78 feet from the crest, up .37 feet from what was reported last month. The most recent storm has helped replenish the snowpack which was rapidly disappearing. Our current consumption period of 1/1/20-3/3/20 showed an increase of 53.3% compared to the same period in 2013. This directly correlates with our lack of precipitation. Fortunately, March is providing more precipitation than February did. If you turned your sprinkler systems back on in February, consider turning them back off for the remainder of March and April if this rain continues.

PG&E Safety Power Shutoff: Our 500kW generator has arrived and the transfer switch is being installed. This year's PSPS events will not be as concerning now that we have a generator to one of our major wells.

Wetlands: The District Board is still evaluating whether to continue the practice of allowing dogs on leash at the wetlands. **Sadly, it just takes a few offenders to spoil a good thing for all the wetlands visitors.**

Board Meeting Date: The April Board Meeting will be held on Wednesday, April 15, 2020 at 6:30 p.m. at the District Board Room. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.