



Rio Alto Water District

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December 20, 2024

Billing Updates: New Metered billings for the period 11/3/24 through 01/03/24 will be mailed out on January 3, 2025 and due by February 10, 2025 to avoid delinquent charges. In accordance with SB998, **unpaid accounts for the billing period 9/3/24 through 11/3/24** will be subject to **24 Hour Notices on February 10, 2025**, and shutoffs on **February 11, 2025**. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. We continually receive many calls from customers who pay their bills through bill pay and don't understand why they have received a delinquent charge. Be advised, when you go through your bank and use bill-pay, they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2024. As of December 18, 2024, the new season to date totals compare with the previous two years as follows:

Year	Dec. 18th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	14.45	9.11	159%	62.99
23/24	3.56	8.06	55%	57.39
22/23	5.43	9.11	59%	145.96

This is a very good start to the water year. According to the snow report taken on December 19th, the statewide average is 126% of normal to date.

District Elections: Election results were certified on December 3, 2024, and Directors Brubaker, Suggs and Wilkinson were sworn in at our December 11, 2024, Board Meeting. Officers were elected and Director Brubaker and Director Mercer were re-elected to President and Vice-President respectively.

Construction Updates: In compliance with the Cross-Connection Control Policy Handbook adopted by the State Water Resources Control Board on December 19, 2023, with an effective date of July 1, 2024, Rio Alto Water District adopted a Cross-Connection Control and Backflow Program on December 11, 2024. All contractors building in Lake California will be required to install an Approved Backflow Assembly in compliance with this program. Newly installed backflow assemblies must pass testing by a Certified Back Flow Assembly Tester prior to water service being turned on. These backflow Assemblies must be maintained and inspected annually.

Save Money!!: Please take a moment to make sure your outdoor irrigation is turned off for the winter. State law prohibits outdoor watering within 48 hours of a significant rain. This will save you money and conserve water as well.

Board Meeting Date: The Board Meeting for January will be held, on January 15th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.