



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

June 21, 2021

Billing Updates: Availability lot billings for the billing period 04/01/21 – 06/30/21 will be mailed to customers on June 30, 2021. Metered billings for the period 05/04/21 – 07/02/21 will be mailed out on July 2, 2021 and will be due on August 9, 2021. **JULY IS THE LAST MONTH TO MAKE PAYMENT ARRANGEMENTS BEFORE A LIEN IS FILED ON DELINQUENT ACCOUNTS AND DELINQUENCIES ARE TURNED OVER TO THE COUNTY FOR COLLECTION THROUGH THE TAXES.** Delinquent charges will resume on customers that are delinquent more than two billing cycles who have **not entered into payment arrangements with the District.** **COMMUNICATION IS KEY TO AVOIDING** delinquent charges, liens and collection proceedings. Delinquent charges will remain suspended on those customers who have made and complied with arrangements. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

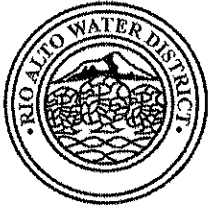
Drought: The state water year begins October 1st every year. As of June 17, 2021, the season to date precipitation was 13.80 inches with the normal average season to date being 33.58 inches. We are currently 60% below the average. Lake Shasta level is 117.91 feet from the crest, down 14.38 feet from the level reported last month. Last year, at this time, the lake level was 41.08 feet from the crest (a 76.83foot decline in the lake level from last year.) On May 10, 2021 the Governor issued a Drought Proclamation that included Shasta and Tehama County. The Governor acknowledged that the State is currently consuming 16% less water than when we entered the previous drought. At this point the Governor has not issued mandatory conservation restrictions by water agencies but is asking all Californians to undertake actions to further eliminate wasteful water practices and conserve water. Water conservation tips can be found on the next page or on the following website: www.saveourwater.com. On June 15th the State Water Board sent notices of water unavailability to approximately 6,600 water rights holders. The notice urged them to stop diverting to preserve dwindling water supply for both this year and next year. This will severely effect grazing and agriculture in California which in turn will impact meat and produce prices.

Wastewater Treatment Plant and Collection systems: We have experienced several lift station pump obstructions caused by introduction of other than human waste into our sewer system. The District would like to remind customers **not to flush anything down the toilet other than human waste and toilet paper.** This includes feminine hygiene products, diapers, paper towels, the new toilet cleaning (flushable) pads and baby wipes (**even if they state they are biodegradable**). This can be very expensive for the owner and District. The picture below shows what was pulled out of an obstructed lift station pump:



Board Meeting Date: The Board Meeting for June will be held on Wednesday, July 21, 2021 at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.



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WATER CONSERVATION TIPS

Around the House

Learn simple habits to help reduce water use inside your home

Fill Bathtub Halfway or Less

Filling up your bathtub halfway or less can save 12 gallons of water per bath.

Install Aerators

Installing aerators can save 1.2 gallons per person per day.

Recycle Indoor Water and Irrigate Your Garden

Recycling indoor water to use outdoors can cut water use by 30%.

Turn Off Water When Brushing Teeth Or Shaving

Saves 10 gallons per person per day.

Fix Leaks

Fixing leaks can save 110 gallons of water each month.

Install High-Efficiency Toilets

Installing high-efficiency toilets can save 19 gallons per person each day.

Take 5-minute Showers

Keeping showers under 5 minutes can save 12.5 gallons per shower when using a water-efficient showerhead.

Wash Full Loads of Clothes and Dishes

Washer: saves 15–45 gallons per load. Dishwasher: saves 5–15 gallons per load.

Around the Yard

Learn simple habits to help reduce water use outside your home

Use Water-wise Plants

Check with your local water agency on the best plants for your area. It is best to use water-wise, California-native plants when possible.

Use Drought-resistant Trees, Plants

Using drought-resistant plants and trees can save 30–60 gallons per 1000 sq. ft. each time.

Adjust Sprinkler Heads & Fix Leaks

Saves 12–15 gallons each time you water & a leak about as small as the tip of a ballpoint pen can waste about 6,300 gallons of water per month!

Install Drip Irrigation & Add a Smart Controller

Installing a drip irrigation system and a smart controller can save 15 gallons each time you water.

Use a Broom to Clean Outdoor Areas

Using a broom to clean outdoor areas can save 8–18 gallons every minute.

Set Mower Blades to 3"

Setting mower blades to three inches encourages deeper roots and saves 16–50 gallons per day.

Use Mulch

Using mulch can save 20–30 gallons of water per 1000 sq. ft. each time you water.