



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: [www.rawd.org](http://www.rawd.org)

June 20, 2017

## **Water Conservation and Dam Updates:**

In comparing water consumption for 2017, we are down 29% and even down 12% from 2016 consumption for the same periods. This is most likely a result of more public awareness, better conservation practices and a whole lot of late rain we received. According to the Record Searchlight, the State recently ordered immediate spillway inspections of about 70 aging dams. Shasta Lake is still releasing more water than current inflows to keep up with the snow melt. The Dam is only 8.92' from the crest.

## **Wetlands Update:**

It appears three of the trees did not survive. We will be replacing them shortly. May thanks for all the pictures of wildlife that have been forwarded to the District. A recent new sighting was a pod of pelicans! As a reminder, **dogs must be on a leash at all times** in the wetlands facility. This is especially important to protect your beloved pets from coyotes and rattlesnakes.

## **Update on Dinghy Place:**

Please use caution when driving on Dinghy Place. The ground water levels are subsiding and hopefully we will be able to begin the repairs on Dinghy in July. We apologize for this inconvenience, but rest assured that we will complete this repair as soon as it is possible to do the repairs properly.

## **Wastewater Treatment Plant Tours:**

We need a few more signs ups for a tour of the Wastewater Treatment Plant. If you are interested in touring the facilities, please sign up at the District Office. Once we have about ten names we will coordinate a tour.

**New Billing System Update:** We are currently running parallel systems and anticipate our next statements to be run in the new software format for the July billing. Some changes you will see:

- Bills will no longer be sent on postcards - you will receive a statement in an envelope.
- Bills will have consumption graphs comparing usage to 2013.
- A payment coupon at the bottom of the statement will be provided to include with your payment.
- Billings will clearly state delinquent dates and **we will no longer be mailing out reminder notices.**
- If you want to go paperless and receive E-Statements you can provide the necessary information on the payment coupon.
- A billing portal will be available, in mid-July, on our website where you can view your information on line.
- Automatic ACH Bank Drafts will be available at no charge to the customer. To sign up for this, you will need to complete the bank draft sign up form available at the District.

**Reminder:** Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm, at the District Boardroom. Agendas, Minutes and Resolutions can be accessed @ [www.rawd.org](http://www.rawd.org) under News & Notices.