



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

July 17, 2025

Billing Updates:

Billing Periods	Due Dates	Actions
Metered Bills 5/2/25-7/3/25	Due by August 11th	Delinquent Charges assessed August 12th
Delinquent Metered 3/3/25 – 5/2/25	24Hr Notices Aug.11	Lock Offs August 12th
Availability Lots Qtr 4/1/25-6/30/25	Due by Aug. 5th	Delinquent Charges August 6th
County Delinquencies	Due by Aug. 7th	Liens and County collections Aug. 8th

Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Be advised that when you go through your bank and use bill-pay, they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Water Conditions: Water Year 10/1/24- 9/30/25 totals compared with the previous two water years as follows:

Year	July 14th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	36.53	32.90	111%	35.90
23/24	31.31	32.89	95%	23.24
22/23	39.27	32.75	120%	6.23

Shasta Dam is currently releasing 12,559cfs. I was told by the Bureau that the discharges will remain high for the remainder of the season because the Folsom pumps are down and more water is needed for the temperature for the fish. Unfortunately, this could lead to a rapid decline of the lake levels.

Shutting off water: All water lines should have a shutoff valve located after the district water meter to allow for routine maintenance and repairs. The meter shut off valve located on the District side of the water meter should only be used by the District or in case of an emergency. If you are unaware if you have a shut off valve after your meter or where it may be located, feel free to contact Scott Russell at the Rio Alto Water District and we may be able to help you locate it.

Repairs/Maintenances: Recent sewer lateral and main line repairs on Shoreline required shutting the street down for several days while they were being completed. Thank you for your patience. Summer help has enabled the Operators to complete much needed landscape maintenance. Sewer line cleaning & TVing will be ongoing, so please use caution when passing our workers in the street.

Please sign up for Alerts from Rio Alto Water District. We are hoping to get 100% enrollment on Rio Alto Water District's Alerts System. Our alerts can give you advance warnings on PSPS events, status of water/sewer line repairs, updates on current disasters, and boil water notices. Just go to www.RAWD.org, SELECT Sign up for alerts; ENTER your name; CHOOSE method of alert (email or text message); ENTER either your email address or cell phone number; CONFIRM you are not a robot; SELECT subscribe.

Board Meeting Date:

The Board Meeting for August will be held on Wednesday, August 20th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org /Agendas/News & Notices. Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the POA.