



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

July 21, 2020

Covid-19 Updates: In compliance with the Governor's mandate, customers will be required to wear masks if they enter the facility. The District has opened the doors to the lobby and installed a safety barrier on the counter for staff and customers. We would still prefer that customers drop their payments through the door to minimize contact. A box of envelopes has been placed outside for your convenience. In response to the inevitable economic hardships, the District has suspended delinquent charges and lock offs for nonpayment until further notice. **Customers deferring payments NEED TO CONTACT THE DISTRICT** and set up payment arrangements. We are concerned that some customers may get so far behind that it will become very difficult to get caught up. Please stay safe, we are all in this together.

Wastewater Updates: We experienced another lift station plug which required field personnel to manually remove the plug. As a reminder, do not flush anything other than toilet paper down the toilet and do not pour grease down your drains. Baby wipes, paper towels, and grease can cause sewer lateral plugs and clog our pumps; leading to sewer overflows and costly repairs to the homeowner and the District! If your sewer lateral gets plugged, the burden of cost falls on the homeowner and this can cost thousands of dollars to repair.

PG&E Public Safety Power Shutoffs (PSPS): The District took a proactive approach after last year's PSPS events and is now prepared for outages with adequate generator coverage including a very large 500kW generator for one of our wells. PG&E claims they are working towards shorter and less PSPS events, time will tell.

Billing Updates: Metered billings for the period 5/3/20-7/3/20 were mailed out on July 3, 2020 and are due on August 10, 2020. Availability lots were billed on June 30, 2020 and payments are due by August 5, 2020. Payments can be made by check or cash and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The new water year begins October 1st every year. As of July 20, 2020, the season to date precipitation is 23.65 inches with the normal average season to date being 33.99 inches (30% below the average). Lake Shasta level is 66.15 feet from the crest, down 25.07 feet the level reported last month. Consumption for the period 05/03/20 through 7/3/20 was below the 2013 consumption for the same period by 13.46%, but the 2020 year to date consumption still remains 4.4% above the year to date figures for 2013. We are fairly confident this uptick in consumption was directly related to the stay at home orders enacted due to the Covid-19. The summer heat waves are upon us now. Please check your sprinklers for water waste and leaks.

District Elections: Three Directors seats are up for election in the General Election held in November. Directors Suggs, Brubaker and Vice-President Wilkinson's terms all expire in December of 2020. Candidate packets are now available at the District and at the Tehama County Elections Office in Red Bluff. Completed Candidate packets must be received no later than 5:00 p.m. on August 7, 2020. Completed Candidate packets can be filed in our office or the Tehama County Elections Office at 633 Washington Street, Room 17, Red Bluff. All in person contact with the Tehama County Election Office will be done by **appointment only. You must call them or email to schedule an appointment before arriving.**

Board Meeting Date: The August Board Meeting will be held on Wednesday, August 19, 2020 at 6:30 p.m. at the District Board Room. During the Covid-19 Pandemic we are inviting customers to attend via audio. Instructions on how to access to the audio presentation will be printed on the Agenda which is posted to the website. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.