



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: [www.rawd.org](http://www.rawd.org)

January 19, 2022

**Billing Updates: DELINQUENT CHARGES HAVE BEEN REINSTATED EFFECTIVE JANUARY 1, 2022.**

The water shutoff moratorium expired on December 31, 2021. We understand the difficulties faced with Covid-19, job loss and benefit delays. We do not want to discontinue your water service. We ask that you contact us as soon as possible to set up payment arrangements. Our goal has always been to help you manage your account and set up payment plans that work with your specific set of circumstances. Metered billings for the period 11/02/21 – 01/03/22 were mailed out on January 4<sup>th</sup> and are due and payable by February 8, 2022 to avoid delinquent charges. Availability lots were mailed out on December 31<sup>st</sup> and are due and payable by February 4, 2022 to avoid delinquent charges. Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

**Drought:** On January 4, 2022, the State Water Resources Control Board adopted an Emergency Regulation to Supplement Voluntary Water Conservation. To prevent unreasonable use of water and to promote water conservation, the use of water is prohibited as summarized below:

- Application of potable water to outdoor landscapes in a manner that causes runoff.
- Use of a hose to wash vehicles without shut-off nozzle.
- Use of water to wash down sidewalks, driveways, buildings, structures, patios or parking lots.
- Use of water for street cleaning or construction site preparation
- Use of water for decorative fountains, topping off decorative lakes or ponds unless water recirculates.
- Application of water to irrigate turf or landscapes within 48 hours after measurable rainfall of ¼ inch.
- Irrigation of turf on public medians

Infractions may be punishable by a fine of up to five hundred dollars (\$500) for each day of violation. The full text of the emergency regulations can be accessed at:

[https://www.waterboards.ca.gov/water\\_issues/programs/conservation\\_portal/regs/emergency\\_regulation.html](https://www.waterboards.ca.gov/water_issues/programs/conservation_portal/regs/emergency_regulation.html) .

The state water year begins October 1<sup>st</sup> every year. As of January 12, 2022 the season to date precipitation was 14.77 inches which is 4.6% above the average normal average season to date of 14.12 inches. Shasta Lake level has increased by 30.65 feet and is now 140.64 feet from the crest. In comparison, January of 2021 the lake was 105.80 feet from the crest and in January of 2020, the level was 45.30 feet from the crest. The consumption for the period 11/2/21 through 01/03/2022 was 23.9% below the same period in 2013 and the final year to date figures came in at 18.65% below the year to date for 2013. The statewide snow report shows the snowpack to be 115% of the normal average for the current period and 58% of the normal April average. We are still a long way from replenishing storage levels and should not get complacent in our conservation efforts.

**Tank Rehabilitation:** The rehabilitation of Tank 1A on River View is complete. We experienced one glitch with the valve failing and both tanks 1A and 2B overflowed for a short period of time. In the springtime, work will commence on Tank 2A which is located at the very south end of River View. This work will extend the life of our tanks.

**Board Meeting Date:** The Board Meeting for February will be held on Wednesday, February 16, 2022, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.rawd.org](http://www.rawd.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.