



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: [www.rawd.org](http://www.rawd.org)

January 22, 2019

## Billing Updates:

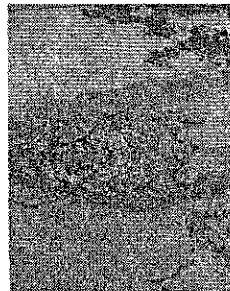
**Availability billings** are due and payable by **February 4, 2019** to avoid delinquent charges. **Metered billings** for the period 11/3/18 through 1/2/19 were mailed to customers on January 4, 2019. **Payments must be received on or before February 11, 2019** to avoid delinquent charges. Payments can be made by check, cash or card on our website at RAWD.org. Customers can sign up for auto draft payments by completing the form found on our website or at the District office.

## Drought Updates:

Applications for turf removal rebates can still be found at [turf@saveourwaterrebates.com](mailto:turf@saveourwaterrebates.com). **I confirmed with DWR that the turf removal rebates still have funding.** The toilet replacement rebates have been closed. The precipitation total for the new water year beginning Oct.1, 2018 is 19.00" with a normal season to date being 17.00". The distance from the crest of Shasta Dam is now 72.17 feet from the crest, up 24.05 feet from what was reported last month due to the recent rains and decreased outdoor water demand. The current snow pack level is 111% of the state average thanks to the last series of storms.

## Wastewater Treatment Plant:

**As a reminder, please do not flush anything down your drains/toilets other than human waste, gray water and toilet paper.** A class action lawsuit has been settled with Charmin's Freshmates Flushable Wipes. The lawsuit claimed the wipes are not flushable, "Proctor and Gamble denied the allegations but agreed to settle". Sewer line plugs can be very costly to homeowners as well as the District. Note the following picture of "greasebergs" pulled out of our pumps at lift stations 6 & 7:



## Board Vacancy:

Rio Alto Water District would like to welcome Ginny Mercer as our new Board Member. Ginny was appointed at the Board Meeting held on January 16, 2019.

## Board Meeting Date:

The February Board Meeting will be held on February 20, 2019 at 6:30 p.m. at the District boardroom. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at [www.rawd.org](http://www.rawd.org) under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.