



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

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January 22, 2018

Billing System Updates and Due Date Reminders:

We are still diligently working on minor glitches on the new billing system, but this is not uncommon with computer conversions. The graphs were correct on the last set of bills that went out. Availability billings were mailed out on December 31, 2017 and metered account billings were mailed out on January 5th. If you have not received a bill please notify the District immediately. The District is working with the Post Office to isolate any mailing issues. As a reminder, **availability billings** are **due in the district office by February 5th** to avoid delinquent charges. **Metered accounts** are **due in the district office by February 8th** to avoid delinquent charges. If you have not done so already, please provide the District with a current phone number for emergency purposes.

Drought News:

Our precipitation totals for the water year beginning Oct.1, 2017 are 8.75" with a normal season to date being 17.00". Last year at this time we had received 29.50". The Bureau of Reclamation is being very conservative on the releases from the Dam and the distance from the crest remains at 47.15 feet. Consumption this last billing period was down 40% from the same period in 2013. Annual consumption for 2017 remains at 31% below the annual consumption for 2013. Congratulations to the community, it appears many have incorporated conservation methods in their daily lives.

Water District Board Vacancy and Change of Meeting Date in February :

With great sadness, the District Directors and staff accepted the resignation of Director Joe Adams at the January Board Meeting. Joe Adams has been a director for Rio Alto Water District since November of 1989. He has generously given his time and wisdom to this District and he will be greatly missed. The District is accepting applications for appointment for the remainder of his term which expires in November of this year. Applications will be accepted until January 31, 2018, 4:00 p.m. at the District Office located at 22099 River View Drive, Cottonwood, CA 96022. Applications can also be found on our website at www.rawd.org. Applications will be reviewed at the Special Board Meeting being held on February 7, 2018 at the District Boardroom. Please note the regular February Board Meeting will be held on February 14, 2018 instead of February 21st (a week earlier) .

Cold Weather Preparations: We would like to remind customers to insulate pipes in unheated locations, such as crawl spaces beneath your house, in your garage or outdoor piping. Shut off and drain your sprinkling system. Keep your house temperature at 68° or higher, even if you're leaving the house for an extended period of time. If your pipes freeze, a simple hair dryer can assist you in thawing them. As always, use caution when operating electricity near water sources. Know where your shut off valves are located in case of a break.

Reminder: Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm, at the District Boardroom. Agendas, Minutes and Resolutions can be accessed at www.rawd.org under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.