



Rio Alto Water District

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Water Conservation

The North State has been removed from the U.S. Drought Monitor Map, but the majority of Central and Southern California remain in extreme and exceptional drought classifications. Still no word from the State on how this will play out in the conservation restrictions. Season to date, the North State has received 25.81", almost 10 inches above the normal season to date. Shasta Dam is currently 30.29 feet from the crest. The dam is over 100' higher than it was last year at this same time.

Wetlands Update:

The nefarious drinking fountain has been fixed again. Please let District staff know if this changes. We have closed the wetlands several times during the recent storms due to inclement weather conditions. Our main reason for doing this is to protect the trails. We reopened the trails with a restriction on bicycle traffic. When bikes are used on the wet trails it leaves ruts in the trails that will require additional maintenance. Please refrain from using bicycles on the trails until the decomposed granite is thoroughly dry after rains. As a reminder, dogs must be on a leash at all times in the wetlands facility. Our insurance carrier insists that if we open the trails to dogs, they must be leashed. We would like to continue to allow dogs in the wetlands, however if the leash requirement is not followed, we will be forced to prohibit all dogs in the wetlands.

Cold Weather Preparations:

We did receive a few calls from customers with frozen pipes during the last storm. Residents may experience more cold weather fronts before winter is over and we would like to remind customers to insulate pipes in unheated locations, such as crawl spaces beneath your house or in your garage or outdoor piping. Shut off and drain your sprinkling system. Keep your house temperature at 68° or higher, even if you're leaving the house for an extended period of time. If your pipes freeze, a simple hair dryer can assist you in thawing them. As always, use caution when operating electricity near water sources. Know where your shut off valves are located in case of a break.

New Billing Software::

The District is in the process of upgrading our billing system. The new system will do away with the postcard billings, allow customers the option to set up a portal online to review their accounts, make payments on line, and even request e-billings. We hope to introduce the new system within the next few months.

Miscellaneous:

The District has a new reader board located in front of the office for District announcements.

Reminder:

Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm at the District Boardroom. Agendas, Minutes and Resolutions can be accessed @ www.rawd.org under News & Notices.