



# Rio Alto Water District

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February 26, 2024

**Metered Water & Wastewater Rate Increases Effective 3/3/24:** In accordance with the Public Hearing held on January 17, 2024, and in the absence of a majority written protest the District will move forward with the proposed 5 year rate increases for water and wastewater as proposed in the Water & Wastewater Rate Study 2023 prepared by Bartle Wells Associates. The first-year effective date will remain as March 3, 2024, with the following year increases effective January 1<sup>st</sup> each year. The approved rates and effective dates can be found on our website at [Rawd.org](http://Rawd.org) under Customers Service/Rates & Policies/Relevant Documents.

**Recent Vandalism:** Last week some individuals vandalized our Tank at Well 5 by spray painting graffiti on the tank. The District will press charges if we can find the culprits. This type of behavior only costs the rate payers in the long run. If you have any information that could lead to the prosecution of the offenders, please contact the District.

**Billing Updates:** Billings for the period 11/3/23 through 01/3/24 were due and payable by 02/07/24 to avoid delinquent charges. Our next billing period for 1/3/24 through 3/3/24 will be mailed out on March 4, 2024. This billing will still reflect the old rates. Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

**Drought:** The new water year began October 1, 2023. In February we finally reached over 100% of the average. In addition to the good news on the precipitation, the statewide summary of average snow water equivalent rose to 82% of the average as of 2/26/24. As of February 23, 2024, the new season to date totals compare with the previous two years as follows:

Year	Feb. 23rd Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
23/24	22.69	22.55	100.6%	21.72
22/23	21.10	21.96	96%	74.01
21/22	14.77	19.79	75%	131.50

The U.S. Bureau of Reclamation announced that local water agencies would receive 100% of their allocations and in anticipation of any future storms for the remainder of February and March they have increased releases from Shasta Dam to 35,000 cubic feet per second.

**Board Meeting Date:** The Board Meeting for March will be held on March 20, 2024, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.RAWD.org](http://www.RAWD.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.