



# Rio Alto Water District

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February 20, 2025

**Billing Updates:** New Metered billings for the period 01/03/25 through 03/03/25 will be mailed out on March 3, 2025 and will be due by on or before April 7<sup>th</sup> to avoid delinquent charges. As a reminder, these bills will reflect the second year increases of the staged 5-year increase in accordance with Resolutions 01-24 and 02-24. Availability lot billings for the period 01/01/25 through 03/31/25 will be mailed out on 03/31/25. In accordance with SB998, **unpaid accounts for the billing period 11/03/24 through 01/3/25** will be subject to **24 Hour Notices on April 11<sup>th</sup> and shut offs on April 14<sup>th</sup>**. Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

**Drought:** The new water year began October 1, 2024. As of February 19, 2025, the new season to date totals compared with the previous two years as follows:

Year	February 18th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	30.59	21.36	143%	36.10
23/24	18.56	19.68	94%	39.39
22/23	21.09	19.41	109%	76.94

Shasta Dam releases exceeded 60,000cfs which contributed to the local flooding. The releases have been reduced to 34,948cfs which has brought down the Sacramento River levels substantially. Before this last storm, the snowpack was reported at a 65% statewide average. Certain areas within the state received substantial snow with the last storm so we are hoping that percentage goes up.

**Wastewater Treatment Plant Updates:** Our average dry weather flow to the treatment plant is 0.111MG gallons per day, but when we experience atmospheric river events our wet weather flows can result in flows greater than 1.0MG gallons per day. It is imperative that our lift stations operate effectively and efficiently. As a reminder please **do not flush anything down the toilet other than human waste and toilet paper**. This includes feminine hygiene products, diapers, paper towels and **any kind of wipes (even if they say they are biodegradable)**. These items cause costly plugs for the homeowners as well as serious plugs and mechanical failures at our lift stations.

**Safety:** Our operators are often required to work in the easements and streets installing and repairing water and sewer lines. Please slow down when you see them working and pass them only when it is safe.

**Board Meeting Date:** The Board Meeting for March will be held a week later than normal on March 26<sup>th</sup> at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.RAWD.org](http://www.RAWD.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.