



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

February 22, 2022

Billing Updates: **DELINQUENT CHARGES HAVE BEEN REINSTATED EFFECTIVE JANUARY 1, 2022.** The water shutoff moratorium expired on December 31, 2021. The Directors were very generous and suspended delinquent charges for the same period. We understand the difficulties faced with Covid-19, job loss and benefit delays. We do not want to discontinue your water service. We ask that you contact us as soon as possible to set up a payment contract. Payment contracts need to be signed by both renters/owners and the District. Delinquencies must be paid within 12 months and all other billings must be kept current within that year. If a customer fails to comply with any amortization schedule, deferral or short term payment arrangement, the service may be discontinued within 5 days after the District posts a final notice to disconnect service in a prominent and conspicuous location at the property. New metered billings will be mailed out the first week of March and will need to be paid before April 6, 2022, to avoid delinquent charges. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The severity of the drought can be seen in February's last three years of precipitation and lake levels:

Year	February Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
2022	14.77	19.79	75%	131.50
2021	10.49	22.39	53%	95.95
2020	12.53	22.79	55%	37.34

Most likely the Governor will change the water conservation status from voluntary to mandatory if we do not experience a very wet March. The Governor has included funding for the turf removal program in the proposed budget. If and when the budget is passed, we will post a notice in our monthly newsletter so that many of you can take advantage of that program. The previous program provided \$2 per square foot up to 2,000 square feet.

Field Crew Projects: The field crew installed two sewer line patches on Rio Alto Drive recently. The procedure known as slip lining was performed on two very difficult breaks near a manhole on Dinghy. The field crew also installed a new additional fire hydrant on Blue Ridge Mountain. If you see District personnel in the street performing maintenance or repairs, please remember to slow down and drive safely near our personnel and equipment.

Board Meeting Date: The Board Meeting for March will be held on Wednesday, March 16, 2022, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.