



Rio Alto Water District

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February 20, 2018

Billing System Updates:

Metered bills will be going out in the first week of March. If you do not receive a bill, please let the District know. We are still trying to update current phone numbers so please provide a number where you can be reached in the case of an emergency.

Drought News:

Our precipitation totals for the water year beginning Oct.1, 2017 are 10.52" with a normal season to date being 22.59". Last year at this time we had received 37.17". The current statewide snowpack is 20% of normal for this time of the year. The distance from the crest of Shasta Dam is 42.77 ft. and Oroville Dam was kept at a lower level this year for the repairs. These combined factors could result in a very poor water year for California.

Water District Board Vacancy Filled:

We are pleased to announce that Steven Gibbs has been appointed to fill the Board vacancy for the remainder of Joe Adams' term of office, which expires in November of this year. Steve has attended most of our board meetings in the last couple of years so he is familiar with the position and responsibilities. We welcome him aboard !

Cold Weather Preparations: With the current low temperatures we would like to remind customers to insulate pipes in unheated locations, such as crawl spaces beneath your house, in your garage or outdoor piping. Shut off and drain your sprinkling system. Keep your house temperature at 68° or higher, even if you're leaving the house for an extended period of time. If your pipes freeze, a simple hair dryer can assist you in thawing them. As always, use caution when operating electricity near water sources. Know where your shut off valves are located in case of a break.

Wastewater Treatment Plant: The District would like to remind customers **not to flush anything down the toilet other than human waste and toilet paper**. This includes feminine hygiene products, diapers, paper towels, the new toilet cleaning (flushable) pads and baby wipes (**even if they state they are biodegradable**). Fats and oils from cooking should never be disposed of through home plumbing systems. All of these items can cause costly lateral plugs for the homeowner as well as serious plugs and mechanical failures at our lift stations and wastewater treatment plant. Introduction of pharmaceuticals and chemicals into our collection system can seriously disrupt the biological processes at the Wastewater Treatment Plant. Please refrain from disposing of these items through your sewer system.

Reminder: Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm, at the District Boardroom. Agendas, Minutes and Resolutions can be accessed at www.rawd.org under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.