



Rio Alto Water District

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HAPPY NEW YEAR!

December 20, 2019

Billing Updates: Metered billings for the period 09/03/19 through 11/03/19 were mailed out on 11/5/19 and need to be received by January 5th to avoid a 24 hour notice of discontinuance. Availability lot billings will be mailed out on December 30th. Payments must be received by February 5th to avoid delinquent charges. Payments can be made by check or cash and credit card payments can be made on our website at www.RAWD.org. Customers can sign up for auto draft payments by completing the form found on our website or at the District office.

Drought: The new water year begins October 1st every year. As of December 19, 2019, the season to date precipitation is 8.37 inches with a normal average season being 10.04 inches. Lake Shasta level is 46.53 feet from the crest, up 3.62 feet from what was reported last month. The current discharge from Shasta Lake is 4,611 cfs. Everyone should have their outdoor watering systems turned off by now. Outdoor irrigation at this point would just be wasting water and of course turning them off will save you money. **As a reminder, it is prohibited to water within 48 hours of a significant rain event.** The Tehama County Groundwater Commission has selected a consulting group to prepare the Groundwater Sustainability Plan for Tehama County which is due by 2022. Turf removal rebates can still be found at turf@saveourwaterrebates.com.

PG&E Public Safety Power Shutoff: Our 500kW generator is not scheduled to arrive until mid-January so we still need to adhere to emergency water restrictions during the PG&E Public Safety Power Shutoffs. Hopefully we will not experience many of these during the winter months. The most recent power outage was a result of infrastructure damage, caused by a lightning storm, and was not a scheduled outage. The power pole located near our Well#5 took a direct hit and the transformer exploded. Our Well surge protector was destroyed, but it did its job and protected the well motor.

Wastewater Treatment Plant: The District would like to remind customers **not to flush anything down the toilet other than human waste and toilet paper**. This includes feminine hygiene products, diapers, paper towels, the new toilet cleaning (flushable) pads and baby wipes (**even if they state they are biodegradable**). Fats and oils from cooking should never be disposed of through home plumbing systems. These items can cause costly lateral plugs for the homeowner as well as serious plugs and mechanical failures at our lift stations and wastewater treatment plant. Introduction of pharmaceuticals and chemicals into our collection system can negatively disrupt the biological processes at the Wastewater Treatment Plant. Please refrain from disposing of these items through your sewer system.

Wetlands Update: As a reminder, dogs must be on leashes at all times when walking the wetlands. If this rule is not followed, we will have to close the wetlands to all dogs. This is for the protection of the wildlife, your dog and yourself.

Board Meeting Date: The January Board Meeting will be held on Wednesday, January 15, 2020 at 6:30 p.m. at the District Board Room. We welcome the public to attend. Agendas, Minutes and Resolutions can be accessed at www.rawd.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.