



Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

Phone: (530) 347-3835 • Fax: (530) 347-1007 • Website: www.rawd.org

!HAPPY HOLIDAYS FROM THE STAFF AT RIO ALTO WATER DISTRICT!

December 23, 2025

Billing Updates:

Billing Periods	Due Dates	Actions
Delinquent Metered Bills 9/3/25-11/4/25	24hr Notices Feb. 9th	Lock Offs February 10th
Current Metered Bills 11/4/25 – 1/2/26	Will be mailed 1/2/26	Delinq.Charges will be assessed Feb. 10th
Availability Lots Qtr. 10/1/25 – 12/31/25	Will be mailed 12/31	Delinq. Charges will be assessed Feb. 6th

Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Be advised that when you go through your bank and use bill-pay, they deduct it from your account and a third party issues checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Water Conditions:

The new year, which began October 1, 2025 compares with the last two water years as follows:

Year	Dec. 20th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
25/26	9.95	9.53	104%	72.84
24/25	14.45	9.11	159%	62.99
23/24	3.56	8.06	55%	57.39

Shasta Dam is currently releasing 3,670cfs.

Winter preparations: If you have outdoor exposed pipes and valves, we recommend that you insulate them in preparation for winter temperatures. It is also very important that residents know the location of their shut-off valves in the event of water emergencies. As a reminder please **do not flush anything down the toilet other than human waste and toilet paper**. This includes feminine hygiene products, diapers, paper towels and **any kind of wipes (even if they say they are biodegradable)**. These items cause costly plugs for the homeowners as well as serious plugs and mechanical failures at our lift stations.

Notice to Contractors: Water and sewer connection fees will be increasing January 1, 2026. If you plan on building within 6 months you might consider completing your application with payment before January 1st to save money.

Repairs/Maintenance: The repairs on Dinghy have started and will continue when weather permits. Thank you for the respect and caution you have shown the workers in the road.

Please sign up for Alerts from Rio Alto Water District. Our alerts can give you advance warnings on PSPS events, status of water/sewer line repairs, updates on current disasters, and boil water notices. Just go to www.RAWD.org and sign up!

Board Meeting Date:

The Board Meeting for January will be held on Wednesday, January 21st at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org /Agendas/News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the POA.