



Rio Alto Water District

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August 26, 2024

Billing Updates: Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. We continually receive many calls from customers who pay their bills through bill pay and don't understand why they have received a delinquent charge. Be advised when you go through your bank and use bill-pay they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed. Accounts that were 6 months or more delinquent were turned over to Tehama County for collection through the 24/25 tax rolls. These amounts can no longer be paid to the District.

Drought: The new water year began October 1, 2023. As of August 24, 2024, the new season to date totals compare with the previous two years as follows:

Year	Aug. 24th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
23/24	31.50	33.22	94%	54.82
22/23	39.27	33.02	119%	32.33
21/22	18.84	32.02	57%	132.73

District Elections: Rio Alto Water District welcomes new Board Member Drew Battles who was appointed at our July Board Meeting to replace Director Craig Weaver who has moved out of the area. We will be having an election this November in the General Election. The candidates are Richard Brubaker, Peter Suggs, Louise Wilkinson and Clay Lowrey.

Wastewater Treatment Plant: The tour held on July 16th was a great success. If you are interested in attending a future tour, please sign up at the District Office. Once we have 10 interested parties we will hold another tour.

Maintenance Issues: The field crew had to clean grease balls out of our lift stations again. Please do not put any grease down your sinks. The District will be having a paving contractor out to pave any patches in the roads that we are responsible for. It is the homeowner's responsibility to keep the meter boxes free from landscape encroachments.

Outdoor watering: Soon the temperatures will be subsiding, and the days will become shorter. Please pay attention to this and adjust your sprinkler times accordingly.

Board Meeting Date: The Board Meeting for September will be held on September 25, 2024, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.