



Rio Alto Water District

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August 22, 2023

!VERY IMPORTANT!

Income Survey: The census has this community's Median Household Income recorded at an amount over the state Median. Prior to the last census, we were considered a disadvantaged community. I cannot stress enough the importance of verifying these numbers for future infrastructure funding opportunities from sources. Please pass the word in the community encouraging the residents to respond to the survey. If you are a landlord, please encourage your tenants to respond to the survey. Steps of the process are listed below:

- A letter of explanation will go out within the next month on our letterhead explaining the details of the survey and the agency that will conduct the survey.
- RCAC (Rural Community Assistance Corporation) will send the survey out the following week with a self-addressed stamped envelope included for return mail.
- The survey will be returned to RCAC and all information is **strictly confidential**.
- If RCAC does not receive a large enough sample size back, they will send another letter and a duplicate survey.
- If they still do not receive enough responses, they will attempt to go door to door.
- Respondents are to be only **residents** of the property, **not non-resident owners**.
- It is very important **that you respond to the questionnaire honestly and promptly**.

Billing Updates: Billings for the period 5/3/23 through 7/3/23 were due in the office by August 7, 2023 to avoid delinquent charges. Delinquent water bills for the period 5/3/23 through 7/3/23 will be subject to 24 hour notices on October 9, 2023 and those that remain unpaid will be locked off for non-payment on October 10, 2023. New billings for the period 7/3/23 through 9/3/23 will be mailed on September 5th and will be due on or before October 11, 2023, to avoid delinquent charges. Quarterly lot billings for period 06/30/23 through 9/30/23 will be mailed out on September 29, 2023 and need to be paid by November 7, 2023 to avoid delinquent charges. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: As of August 21, 2023, our current season to date precipitation is 39.27 inches, which is 119% of the normal season to date of 33.02 inches. Shasta Lake is 32.33 feet from the crest. The August levels compare with the previous two years as follows:

Year	August 21 Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
22/23	39.27	33.02	119%	32.33
21/22	18.84	33.02	57%	132.73
20/21	13.81	33.02	41%	155.65

Board Meeting Date: The Board Meeting for September will be changed to October 4, 2023, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.