



Rio Alto Water District

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Recent Queries Regarding Water Quality:

The Environmental Working Group (EWG) recently released a report that implies that the majority of communities nationwide are not delivering safe drinking water to their customers. The EWG database compares the data against public health goals (PHG) for contaminants rather than legally regulated maximum contaminant levels (MCL). An MCL is different from a PHG. A PHG is the amount of a contaminant that poses **zero** risk to public health. In many cases, it is not possible to remove or reduce a contaminant to the level represented by the PHG because the technology many not yet exist or may be so costly that it would make tap water unaffordable. This report presents an inaccurate and misleading interpretation of the safety of drinking water in California and other states. EWG also encourages consumers to purchase water filters using the group's Water Filter Guide. Rio Alto Water District is required to test its potable water on a regular basis and is in total compliance with all State and Federal Water Quality Standards. All Public Water Agencies are required to provide annual Consumer Confidence Reports (CCRs) to their customers that detail local water quality information. Our Consumer Confidence Report can be found on our website at RAWD.org or if you do not have a computer, simply call the office and we will gladly mail you a copy. Rio Alto Water District is entirely groundwater and our potable water comes from very deep wells and is not treated.

Update on Dinghy Place:

The asphalt on Dinghy will be poured on Thursday. It has really been hard to find asphalt contractors at this time of the year. They are very busy. We really want to thank you for your patience.

Upcoming Vacancies on the Rio Alto Water District Board:

Possibly two of our Directors will be moving from the area. The District will need to appoint two Directors to fill the vacancies. Applications can be obtained from the District Office. If you are interested in serving on the Rio Alto Water District Board of Directors, please complete the application and return to the General Manager at Rio Alto Water District, 22099 River View Dr., Cottonwood, CA 96022. All applications are due no later than September 15, 2017 at 4:00 p.m.

New Billing System Update: Our new bills went out and the general consensus seems favorable. We are working on some glitches and the graph is still a work in progress. When completed, the graph will have two columns for each billing period comparing the consumption for the periods to your consumption of 2013. We are comparing the data to the year 2013 because this is the comparison year used for all of the conservation reduction percentages set during the drought. The customer portal is now up and running. You can sign up and monitor your account through our website. We have had about 40 customers sign up for E-Statements and about 20 customers have signed up for Automatic ACH Bank Drafts. As a side note, our availability statements which normally are mailed the first of the third month of the quarter will now be billed on the last day of each quarter. This is necessary with our new system because we now have the capability of prorating bills. Your Availability billing for the period 7/1/17 through 9/30/17 will be mailed on September 30th.

Reminder: Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm, at the District Boardroom. Agendas, Minutes and Resolutions can be accessed @ www.rawd.org under News & Notices.