



# Rio Alto Water District

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April 21, 2025

**Billing Updates:** New Metered billings for the period 03/03/25 through 05/02/25 will be mailed out on May 2, 2025, and will be due by June 9<sup>th</sup> to avoid delinquent charges. In accordance with SB998, **unpaid accounts for the billing period 01/03/25 through 03/03/25** will be subject to **24 Hour Notices on Monday, June 9th and shut offs on Tuesday, May 10th**. Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

**Drought:** The new water year began October 1, 2024. As of April 19th, 2025, the new season to date totals compared with the previous two years as follows:

Year	April 19th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	35.94	29.62	121%	6.26
23/24	29.72	30.08	99%	5.94
22/23	33.60	29.06	124%	17.10

Shasta Dam releases are currently 9,912cfs. The snow survey held on April 1st reported the statewide average to be 96%. These are not bad averages going into the summer months.

**Sewer cleaning and TVing:** Our field crew will be cleaning and TVing our sewer lines for an extended period of time. Please slow down and use caution when passing our operators in the street. You could experience a sewer smell in your home during that cleaning and it is recommended to just run water through your sewer system to mitigate the smell. You also may experience air or “burping” in your toilets which will dissipate after the cleaning is complete. Thank you for your patience during this procedure.

**Outdoor Irrigation:** As you prepare to resume outdoor irrigation, please check for leaks, broken sprinkler heads and adjust your timers to appropriate times consistent with weather conditions. This process will save water as well as money!

**Dinghy Update:** Due to higher groundwater tables caused by the higher river levels and increased I&I, a sink hole appeared on Dinghy. The sink hole has been repaired and will be paved soon. We apologize for any inconvenience this caused residents.

**Board Meeting Date:** The Board Meeting for May will be held on Wednesday, May 21st at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.RAWD.org](http://www.RAWD.org) “Agendas” and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.