July 23, 2023

Billing Updates: Billings for the period 5/3/23 through 7/3/23 were mailed out on July 3, 2023 and are due in the office by August 7, 2023 to avoid delinquent charges. Delinquent water bills for the period 3/3/23 through 5/3/23 are scheduled for lock off on August 10th. Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed. AUGUST 9TH IS THE LAST DAY TO MAKE PAYMENTS ON DELINQUENT LOTS BEFORE A LIEN IS FILED AND DELINQUENCIES ARE TURNED OVER TO THE COUNTY FOR COLLECTION THROUGH THE TAXES ON AUGUST 10, 2023.

<u>Drought:</u> As of July 21, 2023, our current season to date precipitation is 39.92 inches, which is 119% of the normal season to date of 32.92 inches. Shasta Lake is 18.41 feet from the crest. Consumption for the period of May and June was 34.3% below the consumption for the same period in 2013. The year-to-date consumption is 28.6% below year-to-date consumption in 2013. The July levels compare with the previous two years as follows:

| Year | July 21 | Average | Percent of | Shasta Lake feet |
|-------|---------------|---------------|------------|------------------|
| | Precipitation | Precipitation | Average | from Crest |
| | Received | to Date | | |
| 22/23 | 39.27 | 32.92 | 119% | 18.41 |
| 21/22 | 18.84 | 32.90 | 57% | 125.66 |
| 20/21 | 13.80 | 33.80 | 40% | 133.87 |

<u>Income Survey:</u> Due to what the District feels is erroneous information from the Census Bureau, Rio Alto <u>will be</u> having an income survey performed in the District. The Census claims that the median household income in Lake California is \$88K- <u>which is higher than the state average</u>. An independent authority will be performing the income survey and it is imperative that you respond to the questionnaire honestly and promptly. We will send notices to our customers as soon as we have more information. This highly affects our ability to successfully obtain grants for future infrastructure needs.

Rate Studies being prepared for Water and Sewer Enterprises: RAWD is currently having rate studies prepared by Bartle Wells and infrastructure assessments are being prepared to evaluate the life of our infrastructure. It is necessary for your rates to continue to include future funding for infrastructure rehab and replacement.

<u>Wastewater Treatment Plant Tours</u>: The District held two tours of our wastewater treatment plant in July. We are planning another tour in August. If you are interested in attending, please call the District to sign up.

Board Meeting Date: The Board Meeting for July will be held on Wednesday, August 16, 2023, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.