



Rio Alto Water District

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July 20, 2017

Water Conservation and Dam Updates:

Consumption was up for this last billing period in response to the heat and lack of precipitation. We are still down 22% from 2013 numbers and even down 4% from 2016 cumulative numbers. Groundwater monitoring well data provided from Tehama County indicate that the Bowman Basin has experienced recharge levels back to above pre-drought levels by March of this year. Shasta Lake is now down 14.5 feet from the crest and with current demand those numbers will keep going down. Oroville Dam repairs are going on 24/7 with a deadline for completion of the initial repairs by November of this year before the rains set in.

Wetlands Update:

In the fall, we will be replacing three of the trees that didn't fare well. Also in the fall, we will be approaching the local schools and offering field trips to the Wastewater Treatment Plant and the Wetlands. We are doing our best to keep up with the bird droppings, but at times it gets overwhelming so please be patient with us. Again, many thanks for all the pictures of wildlife that have been forwarded to the District. As a reminder, **dogs must be on a leash at all times** in the wetlands facility. This is especially important to protect your beloved pets from coyotes and rattlesnakes.

Update on Dinghy Place:

Our field crew began repairs on Dinghy on Monday and hope to have it completed by next week providing we can get the asphalt delivered. We really want to thank you for your patience, as we explained, it was necessary to wait for ground water subsidence before beginning the repairs. The field crew has really appreciated the friendly waves from the residents while working on the repairs.

Wastewater Treatment Plant Tours:

We now have 10 names on our signup sheet for a tour of the Wastewater Treatment Plant and are setting a **tentative date of August 15th** at 9:00 a.m. for the tour. If you have already signed up, please check your schedule to see if this date will work for you. If you have not signed up and would like to be included, please contact the District.

New Billing System Update: Our metered customers received their bills in our new billing format this month. We are working on some glitches and the graph is still a work in progress. When completed, the graph will have two columns for each billing period comparing the consumption for the periods to your consumption of 2013. We are comparing the data to the year 2013 because this is the comparison year used for all of the conservation reduction percentages set during the drought. The billing portal will be available within the next couple of days on our website. You can view your information and manage your account on line. If you want to go paperless and receive E-Statements please provide the necessary information on the payment coupon. Automatic ACH Bank Drafts will be available at no charge to the customer. To sign up for this, complete the bank draft sign up form available at the District.

Reminder: Rio Alto Water District holds its Board Meetings on the third Wednesday of each month at 6:30 pm, at the District Boardroom. Agendas, Minutes and Resolutions can be accessed @ www.rawd.org under News & Notices.