



# Rio Alto Water District

22099 River View Drive • Cottonwood, CA 96022

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March 26, 2024

**Metered Water & Wastewater Rate Increases Effective 3/3/24:** In accordance with the Public Hearing held on January 17, 2024, and in the absence of a majority written protest the District will move forward with the proposed 5 year rate increases for water and wastewater as proposed in the Water & Wastewater Rate Study 2023 prepared by Bartle Wells Associates. The first-year effective date will remain as March 3, 2024, with the following year increases effective January 1<sup>st</sup> each year. The approved rates and effective dates can be found on our website at [Rawd.org](http://Rawd.org) under Customers Service/Rates & Policies/Relevant Documents. We are currently reviewing our connection fees and expect they will be increasing in July. If you plan to build in the near future, we recommend that you come in and apply and pay before July 1, 2024.

**Recent Vandalism:** If you have any information that could lead to the prosecution of the offenders who painted graffiti on our tank, please contact the District.

**Billing Updates:** In accordance with SB998, unpaid billings for the period 11/3/23 through 01/3/24 will become subject to lock-offs scheduled for April 10, 2024. 24-hour notices will be posted on April 9, 2024 and lock offs will be proceed at noon on April 10, 2024 if payments are not received. Billings for the period 1/3/24 through 03/3/24 were mailed on March 4, 2024 and delinquent charges will be assessed on April 5, 2024. This billing still reflects the old rates. Payments can be made by check or cash, and credit card payments can be made on our website at [www.RAWD.org](http://www.RAWD.org). If paying in person remember to bring your billing stub with you for quick and accurate posting to your account. If you pay using auto bill pay through your bank, be advised that they issue a check to Rio Alto which can take over 10 days to be received by the District. With this in mind, please allow adequate days to avoid a delinquent charge. Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

**Drought:** The new water year began October 1, 2023. As of March 24, 2024, the new season to date totals compare with the previous two years as follows:

Year	Mar. 24rd Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
23/24	26.84	27.20	98.5%	18.81
22/23	33.34	26.36	126%	44.82
21/22	14.97	26.08	57%	127.39

As of March 1, 2024, the statewide average snow level is reported at 87% of the average.

**Spring Is Just Around The Corner:** Before turning your outdoor irrigation back on, please test your systems for possible leaks and adjust your timers to weather appropriate times.

**Board Meeting Date:** The Board Meeting for April will be held on April 17, 2024, at 6:30 p.m. at the District Board Room. Agendas, Minutes and Resolutions can be accessed at [www.RAWD.org](http://www.RAWD.org) "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.